



## Warranty Claim Form

Dear Sir/Dear Madame,

In the interest of our customers, we attach great importance to the quality of our products. Our products are subject to constant quality controls and receive regular inspections. If, despite this, you have an issue with one of our products, we would kindly ask you to follow the steps below to ensure that your claim is processed correctly.

- (1) Please, fill out the form bellow.
- (2) Take a few photos of the issue you wish to claim warranty against, as well as a photo of the complete bicycle.
- (3) Email the claim form and photographs to [support@khebikes.de](mailto:support@khebikes.de)

KHEbikes required information:
Customer name:
Customer number:
Date of purchase:
Item of complaint:
Rider height:
Rider weight:
Description of your claim:

Our technical customer support will address your concern as quickly as possible; you should receive a response within 2 - 5 working days.